

Notice of Discontinued Popmoney Service

We wanted to take this opportunity to inform you that our Popmoney® personal payment service partner has decided to discontinue the Popmoney service, effective December 31, 2022. As a result, Popmoney will no longer be available to members of GR Consumers Credit Union as of December 31, 2022.

What you need to know:

- Payments created on December 31, 2022 until 6 pm ET will be processed. No new transactions will be processed after 6:00 pm ET on December 31, 2022.
- We recommend cancelling recurring or future-dated payments that are scheduled for delivery after December 31, 2022. No recurring or future-dated payments will be processed after December 31, 2022.
- Transactions initiated before 6 pm ET on December 31, 2022 will be processed. Recipients who are registered Popmoney users will receive payment automatically. If the recipient is not a registered Popmoney user, they will get notification through email or text messages with instructions on how to accept the payment. If the payment is not accepted after 10 days, funds will be returned to the Sender.
- If you are the recipient of any pending Popmoney payments, please accept or cancel the payments by 6 pm Ed on December 31, 2022. Cancelling the payment will result in the funds being returned to the sender.
- While you will no longer have access to Popmoney, you may review your Popmoney transactional activity in your bank statement.

We appreciate your understanding. For questions and concerns, please contact our Member Service Representatives at 616-538-2810.