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## *Economic Impact Payment Information*

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- As with the first round of Economic Impact Payments, most people will receive their second payment by direct deposit.
- The payments are coming in waves, meaning not everyone will be included in the first wave of payments.
- You can check your account via our Mobile App or ItsMe247 Online Banking to see if your payment has been deposited in your account.
- If you do not see your payment in your account, you can check the status of your Economic Impact Payment on the IRS website: <https://www.irs.gov/coronavirus/economic-impact-payments> .

### **QUESTIONS ONLY THE IRS WEBSITE CAN ANSWER:**

- Will I get a payment and how much will it be?
- How and when will I receive my payment?

### **QUESTIONS GR CONSUMERS CREDIT UNION CAN ANSWER:**

- How will I know when my Economic Impact Payment has posted to my account?  
You can check your account with our Mobile App or ItsMe247 Online Banking. You can also set up an alert to be notified when your deposit is made. Login into your Online Banking, choose the “Info Center” menu, then “e-alert Subscriptions”, then “Tell me when an ACH Deposit or Withdrawal comes in”. Check the box to be notified by email for “when an ACH deposit occurs”. Then click “add”.
- What happens if my Economic Impact Payment goes to GRCCU and my GRCCU account has been closed?  
We will return all funds to the U.S. Government for any accounts that have been closed. The Government will then issue you a check.
- What should I do if I received an Economic Impact Payment for a deceased person?  
The money should be returned to the IRS. Click below for details on returning funds. <https://www.irs.gov/newsroom/economic-impact-payment-information-center-topic-i-returning-the-economic-impact-payment>
- Are there scam artists trying to use the Economist Impact Payments as cover for schemes to steal personal information and money?  
Yes! Remember, neither the Credit Union or the IRS will call, text, email or contact you on social media asking for your personal or bank account information – even related to your Economic Impact Payment.

Also, watch out for emails with attachments or links claiming to have information about your payment or refunds.

### **WE ARE HERE TO HELP!**

- Remember, your money is safe with us. All of your accounts are federally insured by the NCUA.
- Do you need additional help during this difficult time? Please reach out to us so we can help!